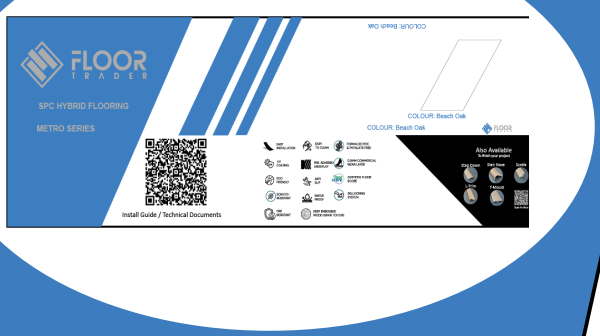
FLOOR TRADER

SPC HYBRID FLOORING

METRO SERIES INSTALL GUIDE





PRE-INSTALLATION GUIDELINES

ACCLIMATISATION & STORAGE

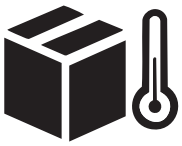
SPC Hybrid boards supplied by Floor Trader typically do not require acclimatisation unless exposed to extreme heat or cold within 24 hours of installation. Boards should stay sealed in their original cartons until just before installation.

Store boxes indoors in an area with stable room temperature and moderate humidity — ideally between 18°C–28°C and 30–60% relative humidity. Avoid installing during extreme weather conditions. Once opened, boards must be installed without delay.



PRODUCT INSPECTION

Please inspect every board thoroughly before installation. Once installed, boards are deemed accepted by the installer and/or property owner.



SUBFLOOR MOISTURE CHECK

Always measure and keep a record of your subfloor moisture content results, in accordance with AS 1884. Indicated moisture content of a concrete subfloor must be less than 80% RH and Moisture Content must be less than 4% for concrete slabs and less than 14% for timber subfloors. Higher readings can cause behavioral issues and may void the warranty.

Where moisture testing has not been carried out, a continuous damp proof membrane must be installed in the form of a minimum 200 micron plastic sheet, overlapped and taped at the joins or a suitable liquid applied membrane.



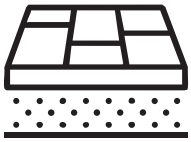
SUBFLOOR PREPARATION

Before installing Floor Trader SPC Hybrid flooring, ensure the subfloor is clean, level, dry, and prepared according to Australian Standard AS/NZS 1884 or ASTM F710.

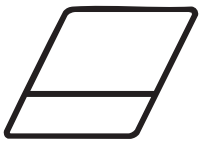
All debris, dust, and adhesive residue from previous flooring must be completely removed.

Do not use chemical strippers — only mechanical removal methods are acceptable, as residue from chemicals can damage the backing layer.

The surface must be flat with a maximum variation of ±3 mm over a 3 metre span and no more than 1 mm over 300 mm. Any unevenness beyond this tolerance may affect the locking mechanism and compromise the final result.

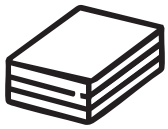


SUITABLE SUBFLOORS AND GUIDELINES



Concrete Subfloors

Must comply with AS/NZS 1884 or ASTM F710 standards.
High spots should be ground flat, and low areas filled with a suitable levelling compound to achieve the required flatness.



Yellow Tongue or Chipboard

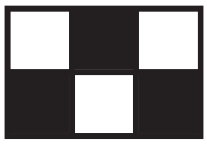
Plane or sand down high points and cupping between sheets.
Fill any dips using a timber-grade filler.

Ensure the surface remains within the ±3 mm tolerance across 3 metres.



Existing Timber Floorboards

Correct all height variations.
Lay new boards perpendicular to the existing floorboards (90° angle) for enhanced stability.



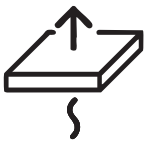
Tiled Surfaces

Repair any loose tiles.
Use levelling compound to smooth out the surface where needed.
Skim feather coat tiles to fill grout lines.



Non-Cushioned Vinyl, VCT, or Linoleum

Consult Floor Trader for installation guidance for these surfaces.

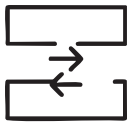


Underfloor Heating Systems

Always consult Floor Trader before installing SPC Hybrid flooring over underfloor heating systems.

Other Subfloor

Contact Floor Trader prior to installation for suitability advice.



EXPANSION GAPS & RAFT SIZING

Although SPC Hybrid has minimal movement compared to other floating floors, thermal expansion and contraction still occur. To allow for this, follow these rules:

Leave a gap of 6–8 mm around the full perimeter of the floor and around fixed objects like cabinetry, benchtops, pipes, or sliding doors.

This includes internal walls, columns, and any protruding structural elements.

Maximum raft sizes for floating installs:

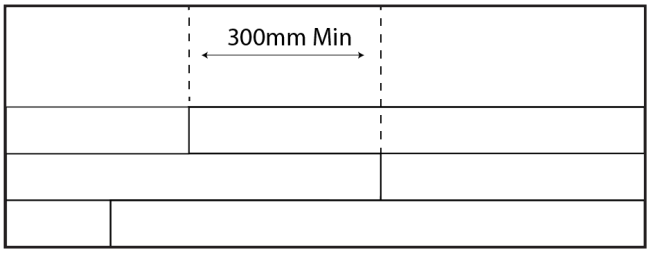
Up to 10 m wide by 20 m long without needing an expansion break. In larger areas or adjoining rooms, use expansion joints — ideally positioned under doorways or transitions.

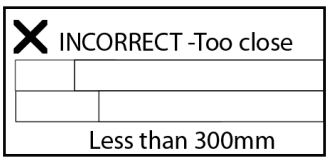
INSTALLATION METHOD

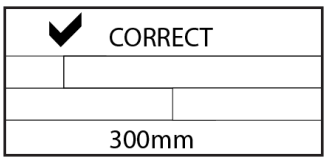
Floor Trader SPC Hybrid flooring uses a ***drop-lock*** floating floor system, making it quick and easy to install without nails or glue. Boards come with a pre-attached underlay, so no additional underlay is needed in standard residential installs.

STAGGER END JOINTS

Ensure end joins in adjacent rows are offset by a minimum of 300 mm.
This helps create a more natural appearance and avoids weak repeating joint lines.

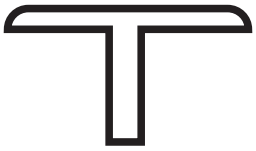






ACCESSORIES

To ensure a clean and flexible finish, Floor Trader offers a matching range of trims designed specifically for our SPC Hybrid flooring. All trims are available in coordinated colours to suit your selected floor.



T-MOULDING

T-mouldings are used to transition between two floor areas of equal height and to divide large installations into separate floating rafts.
Ideal for use in doorways or between rooms.
Required when raft size exceeds the recommended maximum dimensions.
Allows for independent expansion between zones.



SCOTIA

Scotia trims are designed to cover the perimeter expansion gap between the flooring and the wall or fixed fixtures.
Hides the required 6–8 mm expansion gap neatly.
Use around walls, kitchen cabinets, islands, and built-ins.

Available in matching colours to blend seamlessly with your flooring.



L-TRIM

L-trims are used to finish exposed edges or vertical drops, often at sliding doors, walls, or cabinetry. Ideal for neatly finishing an edge of hybrid flooring where it meets a window frame or step.



STAIR NOSE

Stair nosings are used to finish the front edge of steps where Metro Hybrid flooring is installed.
Ideal for creating a clean, safe, and durable stair edge.
Available in rounded and square profiles to suit different stair styles and finishing preferences. Designed to deliver a neat, professional result while protecting the leading edge of each step.



STEP DOWN

Step down trims are used to transition between two floor levels when one floor is lower than the other.
Ideal for bridging hybrid flooring to tiles or vinyl at a lower level.

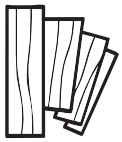
COSMETIC PLANNING

Taking a little extra time to plan your layout makes a big difference in the final look of your floor. Here's how to get it right:



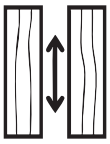
BOARD DIRECTION

SPC Hybrid boards can be installed in any direction. For best visual results:
Run boards parallel to the longest wall in the room.
This creates the illusion of a more open, spacious area.



MIX AND MATCH BOARDS

Always open multiple cartons at once and mix boards from different packs.
Lay out three rows in advance to assess the pattern and visual flow before locking them in.



ROW PLANNING

Measure the room and calculate the number of full rows.
If the last row is less than 50 mm wide, trim the first and last rows equally so both look balanced.
This ensures your floor looks professionally laid and symmetrical across the space.

Warranty:

AUSTRALIAN CONSUMER LAW

Our flooring is supplied with guarantees that cannot be excluded under Australian Consumer Law.

You are entitled to:

- A replacement or refund for major product failure
- Compensation for any other foreseeable loss or damage
- Repair or replacement for goods that fail to meet acceptable quality standards

FLOOR TRADER LIMITED WARRANTY

We stand behind the quality of our SPC Hybrid flooring products.
Residential Warranty: 10 Years
Commercial Warranty: 5 Years
This warranty covers defects in manufacturing and materials starting from the date of purchase.
If a warranty claim is approved, Floor Trader will:
Provide replacement planks at no cost
Or, at our discretion, issue a refund for the affected planks (excluding installation costs)

WARRANTY CONDITIONS

To be eligible:
Product must be installed and maintained correctly following Floor Trader installation instructions.
Flooring must be installed in approved environments only.
Warranty claims must be submitted in writing within the warranty period and include photos and purchase proof.
We reserve the right to inspect the site before resolving any claim.

EXCLUSIONS

This warranty does not cover:

- Damage caused by misuse, poor installation, or neglect
- Issues from moisture, excessive heat, poor subfloor prep
- Damage from pets, impact, or chemical exposure
- Wear from unapproved cleaning methods (e.g. steam mops)

Care & cleaning

SPC Hybrid floors are low maintenance but still require proper care to stay looking their best.

Do:

- Sweep or vacuum regularly using a soft-bristle head
- Use a slightly damp mop and a pH-neutral cleaner
- Clean up spills promptly
- Apply felt pads to furniture
- Trim pet nails to avoid scratches
- Use rugs in high-traffic areas

Avoid:

- Steam mops or wet mopping
- Abrasive cleaners or scouring pads
- Rubber-backed mats (can cause discolouration)
- Oil-based soaps or waxes
- Harsh solvents or acidic cleaners

Use blinds or curtains to protect your flooring from prolonged direct sunlight.

Final Notes
Keep indoor climate between 18°C – 28°C with 30–60% relative humidity
Flooring is intended for interior use only
Always follow installation and maintenance instructions to retain warranty coverage

Warranty Claims
CLAIM PROCESS
If you believe your Floor Trader flooring has a defect covered by warranty:

1. Stop work immediately (if still being installed).
2. Submit a claim in writing, including:
   - Purchase details
   - Photos of the issue
   - Description of the problem
3. Send your claim to the place of purchase or to Floor Trader directly.

Do not attempt repairs or replacement until the claim is reviewed.
Any unauthorised work will void the claim.

If approved, we'll supply new product or a refund as appropriate. All settlements require a signed waiver by all parties involved.